
R 021632Z OCT 07
FM COGARD PSC TOPEKA KS//CSD//
TO AIG 11939
INFO COMDT COGARD WASHINGTON DC//CG-1/CG-102/CG-6//
BT
UNCLAS //N05230//
SUBJ: SCHEDULED TRAVEL PREPARATION AND EXAMINATION (TPAX) SYSTEM
DOWNTIME
1. TPAX WILL NOT BE AVAILABLE FROM 1200 TO 1500 ON 04 OCT 07 (CDT)
(041700Z OCT 07 TO 042000Z OCT 07) DUE TO MAINTENANCE. THIS DOWN
TIME IS REQUIRED TO UPLOAD THE FY08 ACCOUNTING INFORMATION AND
REIMBURSABLE ACCOUNT NUMBERS.
2. CUSTOMER INQUIRIES MAY BE DIRECTED TO PSC CUSTOMER CARE BRANCH
(CCB) AT 785-339-2200/TOLL FREE 1-866-772-8724, VIA E-MAIL TO
PSC-CUSTOMERCARE(AT)USCG.MIL, OR BY COMPLETING THE WEB FORM AT THE
LINK NOTED BELOW. PHONE SUPPORT HOURS OF OPERATION ARE WEEKDAYS
0700 TO 1600 AND 0730 TO 1600 (CDT) ON SCHEDULED WEEKENDS.
FY08 WEEKEND STAFFING SCHEDULE IS AVAILABLE AT
[HTTP://WWW.USCG.MIL/HQ/PSC/CUSTOMERSERVICE.SHTM](http://WWW.USCG.MIL/HQ/PSC/CUSTOMERSERVICE.SHTM).
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